

# JDS Uniphase Main Campus



## Bill Duncan's performance as VP Operations:

### Ottawa Operations Performance

	Nov. '01	May '02	Sep '02
• <b>Through the Eyes of Our Customers:</b>			
– Work Order Cycle Time	19 days	7 days	6.6 days
– On-Time Delivery Performance (OSD)	24%	76%	80%
– Products Shipped on Waivers (NP)	52%	7%	5%
– ISO Registration Renewed	No	Yes	Yes
• <b>Through the Eyes of Our Shareholders:</b>			
– Facilities Occupied	20	2	2*
– Labor Efficiency	66%	92%	81%
– Past Due Orders	\$3.3m	\$ .9m	\$ .3m
– Unscheduled Order Backlog	\$3.6m	\$ .6m	\$ .6m
– Open Purchase Orders	\$49m	\$22m	\$ 3.6m
– Obsolete / Excess Inventory	\$580m	\$312m	\$ 93m
– Operations Head Count	1644	1463	878